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As the lead engineer on a project earlier in my career, I watched my pilot friend climb into the cockpit of a prototype aircraft and fly it for the first time. He landed safely, and I exhaled with admiration and relief—a vivid memory I carry with me every day. Knowing someone’s life depends on your work is an unforgettable feeling, and it’s one shared among all of us at Boeing. We hold ourselves to the highest standards of safety, excellence and integrity in our work because the stakes could not be higher.

Since the moment we learned of the recent 737 MAX accidents, we’ve thought about the lives lost and the impact it has on people around the globe and throughout the aerospace community. All those involved have had to deal with unimaginable pain. We’re humbled by their resilience and inspired by their courage.

In the weeks since the Ethiopian Airlines Flight 302 accident, the airline’s crews have demonstrated this by continuing to serve the flying public with distinction and professionalism. As the airline’s Group CEO Ato Tewolde GebreMariam said in his heartfelt statement yesterday, this tragedy does not define Ethiopian—and it won’t define the aviation industry or our enduring relationship with their team. For those of us who have worked with them over the years, this comes as no surprise.

Ethiopian Airlines has a proud history that stretches more than seven decades. In that time, Ethiopian has been a pioneer and a leader in our industry, launching Africa into the jet age, connecting the continent with all corners of the globe with its extensive network, and earning a reputation for service and safety. More than just an airline, Ethiopian represents the pride and progress of a great people and a symbol of The New Spirit of Africa.

We are all humbled and learning from this experience. We’ve stood shoulder to shoulder in partnership with the Ethiopian team to grieve and extend our deepest sympathies to the families, friends and communities of the passengers and crew.

With a shared value of safety, be assured that we are bringing all of the resources of The Boeing Company to bear, working together tirelessly to understand what happened and do everything possible to ensure it doesn’t happen again. All of us thank Ethiopian Airlines for their commitment and share their resolve to doing everything possible to build an even safer air travel system.

Boeing stands together with all our customers and partners to earn and strengthen the flying public’s trust and confidence in us every day.

Dennis Muilenburg
Chairman, President & CEO
The Boeing Company

Please visit www.boeing.com/737MAXUpdates for more information.