

Boeing Global Services' Enhanced Digital Solutions Focus on Customer Speed and Operational Efficiency

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Enhanced capabilities enable better, faster decision-making based on real-time data, powered by Boeing AnalytX

AMSTERDAM, Oct. 16, 2018 /PRNewswire/ -- At MRO Europe today, Boeing [NYSE: BA] announced service enhancements to its integrated digital solutions portfolio that enable better, faster operational decision-making for customers. The announcement comes alongside a series of agreements and orders that demonstrate the value of this portfolio.

"The amount of data coming off an airplane will double in the next twenty years," said Mike Fleming, vice president of Commercial Services for Boeing. "We are evolving our portfolio of tools and developing new applications and analytics to help customers take action to improve their operations."

New integrated digital solutions include:

- Boeing has acquired rights to the Crossmos software product from Frankfurt, Germany-based CrossConsense. The application will be adapted for development of a new **Boeing Mobile Logbook**, providing a full-fleet solution to enable flight and maintenance crews to enter and share maintenance information.
- Jeppesen's **FliteDeck Pro** electronic flight bag has been enhanced with a new weather layer feature that provides increased situational awareness from enhanced data, integrated NOTAM and other flight data updates.
- An application version of Boeing subsidiary Jeppesen's Fuel Dashboard **Pilot Insight** enables pilots to make informed decisions on discretionary fuel in as little as 10 seconds.
- Boeing's new **Reliability Advisor** tool uses data analytics to automate and enhance the process of using logbook data to identify and address cabin maintenance and reliability issues across an airline's fleet.
- Boeing's new **RouteSync** tool streamlines the pre-flight process by instantly uploading flight plan and aircraft performance data, eliminating three to five minutes of prep time on domestic flights and up to 15 minutes on international routes.

Boeing also announced new agreements to provide customers with digital solutions, all powered by Boeing AnalytX:

- **Air Europa** will adopt Software Distribution Tools and Airplane Health Management (AHM) for its 737 MAX fleet. AHM generates real-time, analytics-based predictive alerts while Software Distribution Tools enable airlines to securely manage digital ground-based data exchange and host data locally. It will also deploy Maintenance Performance Toolbox across its mixed fleet, which delivers real-time access to information that technicians need to quickly resolve airplane maintenance issues.
- **Swiss International Air Lines** will deploy Jeppesen Crew Tracking, to improve recovery from disrupted operations by detecting, resolving and following-up on changes to originally published crew plans.
- **Travel Service** will deploy Software Distribution Manager for the 737 MAX and Maintenance Performance Toolbox for its Next-Generation 737 and 737 MAX fleet. Software Distribution Manager is a cloud-based solution, which enables airlines to manage the secure flow of operational data to and from the aircraft while on the ground.

- **United Airlines** has renewed its use of Crew Pairing and signed an agreement to add Crew Calibration, which takes Crew Pairing to the next level by identifying systematic patterns in data in order to improve future crew planning.

Operating as one of Boeing's three business units, Global Services is headquartered in the Dallas area. For more information, visit www.boeing.com/services.

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