

## **Boeing, Xiamen Airlines Announce Optimized Maintenance Program Agreement**

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Xiamen is the first airline in China to use the analytics-powered service

FARNBOROUGH, United Kingdom, July 17, 2018 [/PRNewswire/](#) -- Boeing [NYSE: BA] and Xiamen Airlines announced today the airline will become the first in China to use Optimized Maintenance Program, a service that improves operational performance, powered by Boeing AnalytX. The order was unveiled at a signing ceremony at the 2018 Farnborough International Airshow.

"We are pleased to be the first in the country to utilize Optimized Maintenance Program's ability to use data to tailor a maintenance program specific to our needs," said Zhao Dong, president and CEO, Xiamen Airlines. "This program allows our airline to benefit from innovation and smart technology to enhance our performance, maintain safety and best serve our customers."

The Civil Aviation Administration of China (CAAC) recently accepted Xiamen Airlines using Boeing's Optimized Maintenance Program.

Xiamen, an all-Boeing operator, also signed a 737 MAX and Next Generation 737 Simulator Services Package including hardware, software and data — as well as a suite of tools to enhance its digital capability — including Airplane Health Management, Maintenance Performance Toolbox and Loadable Software Airplane Parts.

"We are bringing the most advanced data analytics capabilities to anticipate Xiamen Airlines' needs, and help them prevent problems before they occur. It's a prime example of how we can integrate services solutions with our airplanes to help a customer drive down their maintenance costs," said Ihssane Mounir, senior vice president of Commercial Sales & Marketing for The Boeing Company. "We are delighted to expand our partnership with Xiamen Airlines, and build on years of collaboration between our companies and the Civil Aviation Administration of China."

The Optimized Maintenance Program, powered by Boeing AnalytX, uses analytics to evaluate and analyze an airline's maintenance program and improves the operator maintenance experience through improved maintenance recommendations. Customized programs can reduce scheduled maintenance labor and material cost by more than 20 percent and associated ground time by more than 30 percent on average, while maintaining or improving fleet on time performance and in-service maintenance activities.

Boeing technical consultants review all recommendations with the airline's engineering team and support the airline's review with the local regulatory agency for approval of recommended maintenance program changes.

Xiamen Airlines operates an all-Boeing fleet with 168 Boeing airplanes in use with an additional 66 Boeing planes on order comprised of one 737NG, 55 737 MAX 8s, and ten 737 MAX 10s.

### **About Xiamen Airlines**

Xiamen Airlines is China's fifth largest carrier, operating 300 domestic plus 60 international and regional routes, flying 26 million passengers a year. Xiamen Airlines was voted 'China's Best Airline' in passenger surveys, conducted by China's Civil Aviation Passenger Service Evaluation (CAPSE) for over five consecutive years. A proud SkyTeam member, Xiamen Airlines has over four million hours of safe flight operations, and is the only airline in China awarded the prestigious 'Jinyan Cup' and 'Jingying Cup' for Air Safety for three consecutive years. The airline is also the first enterprise in the service industry, and unique in civil aviation, to earn the 'China Quality Award', the highest recognition in the quality field in China.

## **About Boeing Global Services**

Operating as one of Boeing's three business units, Global Services is headquartered in the Dallas area. For more information, visit [www.boeing.com/services](http://www.boeing.com/services).

### **Contact at Farnborough Airshow**

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