

## Boeing Commercial Airplanes Customer Support & Services Leader to Retire

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Lou Mancini retiring after 12 years of service

Stan Deal appointed to lead Commercial Aviation Services business

SEATTLE, March 19, 2014 /PRNewswire/ -- Boeing (NYSE: BA) announced today that [Lou Mancini](#), who has served as the leader for Boeing's commercial airplane customer support and after-market products and services, will retire from the company after 12 years of service. [Stan Deal](#) has been appointed to succeed him.

Commercial Aviation Services (CAS) provides customer support for more than 12,000 Boeing airplanes and consists of five services businesses. More than 11,000 worldwide employees provide a wide range of services, including material management solutions, airplane conversions, upgrades and repairs, flight navigation and operational systems and training solutions. These capabilities are part of a comprehensive portfolio of services, support and solutions collectively known as the [Boeing Edge](#).

"Lou Mancini's leadership has been instrumental in helping us evolve a services business for the 21<sup>st</sup> century, from digital aviation to the Boeing Edge," said Boeing Commercial Airplanes President and CEO Ray Conner. "The insights he gained from his years of management experience at United Airlines as a Boeing customer were invaluable in helping us better serve the marketplace. His drive to inspire the team and meet customers' expectations is unmatched, and in this industry, there's no higher praise."

Mancini will transition his assignment to Deal, who is named senior vice president of CAS, effective immediately. Mancini will retire on June 1.

Deal, who joined the company in 1986, most recently has served as vice president and general manager of Supply Chain Management and Operations for Boeing Commercial Airplanes, with responsibility for the overall leadership of Supplier Management, Fabrication, Propulsion Systems and Quality.

"Stan has a well-rounded background in sales, engineering, supplier management and operations that makes him a strong fit to lead our customer support team and grow our services business," said Conner.

The Supplier Management, Fabrication, Propulsion Systems and Quality organizations will report directly to Conner.

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