

Boeing and Norwegian Air Shuttle to Deploy Maintenance Applications for iPad

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Mobile technology enables Norwegian maintenance operations to increase efficiency

SEATTLE, Dec. 16, 2013 /[PRNewswire](#)/ -- Boeing (NYSE:BA) today announced that Norwegian Air Shuttle has signed an agreement to implement Boeing's new suite of mobile maintenance applications to enhance productivity and efficiency in Norwegian's line maintenance operations. With these applications available on iPad devices, Norwegian maintenance technicians will have real-time, mobile access to technical manuals, part numbers and parts inventory availability, maintenance history and other information needed to support time-critical maintenance tasks. Two-way collaboration capabilities will also enable Norwegian technicians to rapidly share documents, photos and other relevant information needed in maintenance troubleshooting to support operations decisions and improve maintenance turn times.

Launched at the recent MRO Europe conference in London, the new mobile maintenance applications suite includes Toolbox Mobile Library, Toolbox Mobile Parts and Maintenance Turn Time. The products were developed based on extensive input from several airlines.

"Norwegian clearly recognizes the value in efficiencies gained by putting real-time information in the hands of their maintenance crews at the airplane," said John Maggiore, director of Fleet and Maintenance Solutions, Boeing Digital Aviation. "We are excited to provide data-driven Boeing Edge solutions such as these mobile applications. Boeing looks forward to continued partnership with Norwegian maintenance and engineering teams to help them achieve their goals for increased operational efficiency."

Norwegian plans to deploy the products to support their Boeing 737 Classic and Next-Generation 737 fleet in early 2014. The applications will be integrated with Norwegian's back-end maintenance planning system, enabling seamless access to parts inventory listings, maintenance records and other information.

"These integrated iPad applications from Boeing will give our maintenance technicians instant access to critical maintenance information when they need it most, which will help us meet our customers' high expectations for on-time performance," said Geir Steiro, Technical Director of Norwegian's Maintenance and Engineering division. "This is another step in our continuous journey to find and leverage new technologies to improve our operations while enhancing our overall customer experience."

"Our technicians are very excited to be able to use these new applications," said Espen Hartsang, lead mechanic and key focal for the implementation project. "This will make our jobs much easier. Now we will have real-time mobile access to all the information we need, so we can improve our maintenance turn times and keep our airplanes flying safely."

About the Boeing Edge

Boeing offers a comprehensive portfolio of commercial aviation services, collectively known as the Boeing Edge, bringing value and advantages to customers and the industry. Boeing Digital Aviation is the business unit that delivers the Boeing Edge through integrated offerings in software, applications, information solutions and advanced training to drive optimized performance, efficiency and safety across customer operations. Boeing provides a competitive edge by solving real operational problems, enabling better decisions, maximizing efficiency and improving environmental performance – creating intelligent information solutions across the aviation ecosystem.

About Norwegian Air Shuttle

Norwegian Air Shuttle ASA, commercially branded "Norwegian", is a public low-cost airline noted on the Oslo Stock Exchange. The company is the second largest airline in Scandinavia and the third largest low-cost airline in Europe. It has a route portfolio that stretches across Europe into North Africa and the Middle East, as well as Thailand and the US. With competitive prices and customer friendly solutions and service, the company has experienced significant growth in recent years. More than 20 million passengers fly on its network per year. Norwegian operates 413 routes to 125 destinations and has approximately 3,500 employees. For reservations and more information, visit www.norwegian.com.

Contact:
Mona Rice
Digital Aviation Communications
(206) 245-6776
mona.s.rice@boeing.com

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