

Vietnam Airlines and Boeing Team to Enhance 777 Passenger Experience

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SEATTLE, Aug. 26 /[PRNewswire-FirstCall](#)/ -- Boeing (NYSE: BA) and Vietnam Airlines have teamed on a key initiative to upgrade the level of comfort for Vietnam Airlines' passengers, unveiling the carrier's latest cabin interior modernization on four of the airline's 777-200ERs. Vietnam Airlines will improve its passenger service with an increased focus on the overall passenger experience and comfort while continuing to expand the network and add new destinations.

In support of Vietnam Airlines' goals, Boeing Commercial Aviation Services developed a cabin layout that meets the discerning needs of the airline and its passengers, and also provided the engineering services and program integration as well as managing the worldwide group of suppliers that Vietnam Airlines selected for the program.

Boeing produced the U.S. Federal Aviation Administration-certified service bulletin and kit of parts to accommodate the relocation of business class seats; installation of new deluxe economy and economy class passenger seats; and revisions to the in-flight entertainment system, in-seat power and cabin cooling systems. Boeing also relocated and updated lavatories, galleys, ceilings, sidewalls, lighting, plumbing and the lower lobe attendant crew rest modules to enable the expanded service planned for these 777s.

The first aircraft was recently completed and Vietnam Airlines has proudly re-introduced the aircraft into service.

"We are very pleased to have selected Boeing to be our partner in developing and delivering this interior upgrade program," Vietnam Airlines Executive Vice President of Technical Nguyen Van Hung said. "Our interior modernization program is a key part of our efforts to provide market leading services and passenger comfort, further affirming Vietnam Airlines' position as a major carrier in the Southeast Asian region, especially after we joined the SkyTeam alliance."

"As the original designer and builder of the 777, Boeing is proud to be selected by Vietnam Airlines for this important interior upgrade program. Boeing is uniquely positioned with experience and expertise to engineer, certify and manage modification programs for our customers," said Dennis Floyd, vice president, Fleet Services for Boeing Commercial Airplanes. "This interior upgrade will support Vietnam Airlines' aggressive plan to continue to compete among the world's leading carriers."

As a full-service integrator, Boeing can perform as much of an airline interior upgrade as required, including management of all aspects of the project through certification.

About Vietnam Airlines

As the national flag carrier of Vietnam, headquartered in Hanoi, Vietnam Airlines flies 75 routes to 20 domestic and 26 international destinations with more than 290 daily flights. Operating the young fleet of 70 modern aircraft, the airline expects to further expand its fleet to 115 and 165 aircraft by 2015 and 2020, respectively. www.vietnamairlines.com.

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