Boeing Launches 787 GoldCare Service With TUI Travel PLC

Thirteen Dreamliners to be covered under full portfolio GoldCare Enterprise

SEATTLE, April 13 /PRNewswire-FirstCall/ -- The Boeing Company (NYSE: BA) today announced that TUI Travel PLC, the world's leading leisure travel company, is the launch customer for GoldCare.

The agreement to support the airline's Boeing 787 Dreamliner fleet covers 13 airplanes currently on order by TUI. The 787s will be operated by Thomson Airways, Tuifly Nordic, Jetairfly and Arkefly. The GoldCare contract is for a period of 12 years from the delivery date of each airplane.

Boeing will provide TUI Travel with GoldCare Enterprise, which encompasses the full portfolio of available GoldCare services.

GoldCare is Boeing's lifecycle solution that provides maintenance, engineering and material management as a multi-year service managed by Boeing. GoldCare is made possible through Boeing's advanced e-enabling technologies.

"We are thrilled to be the launch customer for this service," said Fraser Ellacott, director of Engineering, TUI Travel PLC (Thomson Airways). "We have developed this exciting concept with Boeing and are confident that this service will optimize the efficiency of our airlines' operations, reduce complexity, provide value to our stakeholders and allow us to continue to provide outstanding service for our customers."

Support using GoldCare Enterprise will allow the airline group to focus on its passengers, knowing that its airplane assets achieve maximum utilization and are maintained to the highest standards by Boeing through its GoldCare partners.

"As the launch customer for GoldCare, TUI Travel demonstrates the desire for and benefits of this program," said Bob Avery, vice president, Fleet Management for Commercial Aviation Services, Commercial Airplanes. "GoldCare will boost airplane reliability, reduce cost and improve efficiency throughout the lifecycle of the airplane.

"TUI Travel is a strong development partner on this program and we look forward to our continued partnership as TUI Travel's 787s enter service."

To deliver GoldCare, Boeing leads a global team performing comprehensive material management, engineering and maintenance services at a predictable cost based on flight hours. GoldCare provides airlines with 24/7 operations center support using the latest technology to turn airplane operating data into diagnostic information that enhances efficiency and maximizes airplane availability.

The GoldCare team also includes GE Aviation, Hamilton Sundstrand, Honeywell, Moog Inc., Panasonic and Rockwell Collins. These original equipment manufacturers will support the material, repair and overhaul needs for the systems they provide on the 787.

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