Alaska Airlines Upgrades to MaestroCrew Software From SBS International, a Boeing Company

Alaska Airlines upgraded to the latest version of MaestroCrew, the premier airline crew scheduling software suite from SBS International, a Boeing company [NYSE: BA].

Alaska, a longtime SBS customer, is now using the newest version of the SBS crew tracking system to monitor and maintain its daily airline crew schedules. Alaska's scheduling staff can perform accurate trip and crew legality checks in real time. MaestroCrew maintains detailed master records for all crewmembers and also offers a fully integrated report writer, a real-time alert system, hotel booking management, automatic assignment of open trips and a payroll interface.

Alaska also will implement eMaestro, a powerful solution for giving Alaska flight crewmembers access to their schedules via the Internet, no matter where they might be. With eMaestro, crewmembers can receive schedule notifications, submit line bids, request trip trades, view and modify training and vacation schedules, review bid packages, check for flights and read group messages using only a laptop with a Web browser.

"The implementation of MaestroCrew was one of the smoothest large-system implementations I have witnessed," said Mary Ryding, director of Crew Resources for Alaska Airlines.

Bob Reeder, CIO for Alaska Airlines, said the SBS and Alaska teams were diligent in providing a smooth transition to the new version of MaestroCrew.

"This state-of-the-art product will provide us the ability to operate even more efficiently and accurately," he said.

SBS International, a wholly owned subsidiary of The Boeing Company, provides personnel planning, scheduling and management solutions to the worldwide aviation industry. It is one of many solutions offered by Boeing Commercial Aviation Services to enhance the safety, security and efficiency of the global air transportation system.

SBS International's address on the World Wide Web is http://www.sbsint.com/.

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