

## **Boeing Upgrades Myboeingfleet.com, Adds Repair And Exchange Services, Customer-Use Metrics**

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The Boeing Company (NYSE: BA) has released the newest version of MyBoeingFleet.com , its secure e-business site on the World Wide Web. The site, which Boeing launched in May 2000 as part of its global air transport solutions approach, provides a single source of online maintenance, engineering and flight operations data.

"MyBoeingFleet continues to grow and improve the services we offer our customers," said Steve Gumley, vice president, Boeing Commercial Aviation Services Information Services. "Our e-Business team is doing an excellent job focusing on customer needs and delivering products that serve those needs through new content and capability."

With this latest release, users now can access a list of service centers approved to perform specific repairs on Boeing avionics and components. Users can search automatically in the Boeing Web-based spare parts ordering system, called the PART Page, for kits specified in service bulletins. The new release also will allow users to track Web site usage metrics, such as how often they and their employees use MyBoeingFleet; which services they use most often; and which maintenance documents they access most.

MyBoeingFleet Release 4.0 also includes a new Airport Operations Assessment feature. Available on the Fight Operations menu, this report provides airport operational assessment tailored to specific aircraft operational criteria such as passenger or ground-maneuvering requirements.

The new release adds greater capability for searching and downloading maintenance document information. Automated management of document additions is among the implemented enhancements along with other behind-the-scenes upgrades.

MyBoeingFleet added online warranty claims service at the end of August, along with user access to a standard set of non-customized flight-crew training manuals.

MyBoeingFleet now contains approximately 100,000 maintenance documents, 6 million engineering and tooling drawings and access to the PART Page.

Access to information on MyBoeingFleet requires signature of an agreement with Boeing. Information about establishing an account is available by contacting Digital Data Customer Support at [DDCS@boeing.com](mailto:DDCS@boeing.com).

MyBoeingFleet has averaged more than 2 million hits per month over the past quarter.

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