

MyBoeingFleet.com Adds Capability, Data

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The Boeing Company (NYSE: BA) released the newest version of MyBoeingFleet.com, its secure e-business site on the World Wide Web, on Dec. 9. The site, which Boeing launched in May 2000 as part of its global air transport solutions approach, provides a single source of online maintenance, engineering and flight operations data. With this latest release, users now can access fleet reliability statistics, product standards, a loadable software information site, and even more maintenance documents.

MyBoeingFleet.com contains 79,000 maintenance documents, airplane flight manuals, 5.6 million engineering and tooling drawings and access to the Boeing Web-based spare parts ordering system, the PART Page.

"It's been only six weeks since our last release, and it's a tribute to our e-Business team that we're able to keep pushing forward with new content and capability on MyBoeingFleet," said Barb Claitman, director, Boeing Commercial Aviation Services e-Business. "We recently held a global forum for users, and many told us that they have begun changing their business processes to take advantage of our online, always-available data."

With this latest release, operators now can view reports summarizing worldwide fleet service history-schedule reliability, flight hours, landings, utilization and length of flight. The quarterly reports allow airlines to view fleet trends over a period of time. Some information is displayed at the airplane tail-number level of detail.

Another feature added to the portal gives users fast and easy access to the most up-to-date product standards information for Boeing 707 and 727 through 777 airplanes. These include Boeing drafting standards, material standards, operations standards, process standards and parts standards.

MyBoeingFleet.com also features an airplane loadable software information site, which is a repository of information related to airplane loadable software issues. In the past, software was embedded in hardware and tracked according to the hardware part number. This site helps operators manage configuration control of their airplane loadable software independently of any hardware.

The quantity of online maintenance documents continues to increase. Now, operators can review online the configuration changes to recently delivered Boeing airplanes in their fleet. They also can use a quick reference tool with powerful text-searching capabilities to identify parts substitutions for Boeing-built avionics and electronics.

Access to information on MyBoeingFleet.com requires signature of an agreement with Boeing. Information about establishing an account is available by contacting Digital Data Customer Support at DDCS@boeing.com.

"Since launching the portal seven months ago, we've set up 9,500 accounts on MyBoeingFleet.com, and the site receives more than 550 customer log-ins per day," Claitman said. "There's no shortage of innovative ideas for bringing new products online that make it easier for customers to do business with Boeing."

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