Boeing Takes Aggressive Action To Fix Non-Conforming Parts

Boeing Commercial Airplanes Group issues the following statement, which is attributed to Jeff Hawk, director of Airplane Certification:

"We discovered recently that we have non-conforming flight deck drip shield parts on some of our 747s, 757s, 767s and 777s, and we notified the FAA immediately. These drip shields are used to manage condensation in the airplanes. We have already taken action to correct the situation in production with minimal impact on the deliveries of new airplanes. We are identifying the in-service airplanes affected and we are working with the FAA to develop a plan to address them. This is not related to any accident, incident or in-service event."

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NOTE TO EDITORS: Tonight at 8:30 p.m. PST, Jeff Hawk will be available by telephone to answer questions about this issue. To call into the telecon, dial 1-800-937-6563 and ask to be connected to the Boeing telecon. To access a rebroadcast of the telecon, call 800-801-6000, international 913-383-5731; both numbers have the pin #3019. The rebroadcast will be available for five days.

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